

## Claims Submitted to FTA - IT Liability



### Data Corruption Due to Power Outage

A power outage resulted in data corruption, revealing that an adequate backup solution was not in place. The insured claimed they were not properly informed by the third party about the backup solution required to prevent such an issue.

**Claim Payout:** \$150,000 (including defence costs)



### Incorrect Artwork Provided by Graphic Designer

The insured, a graphic designer, created a file for a client that contained incorrect information and artwork, which was then printed. As a result, the client requested a refund for the printing costs.

**Claim Payout:** \$28,000



### Key Man Loss Due to Director's Passing

The insured experienced a key man loss when the Director passed away. As a result, the insured had to cover the recruitment costs of finding a new Director.

**Claim Payout:** \$50,000



### Infringement of Intellectual Property

The insured, an IT company, was accused of infringing on a competitor's intellectual property by using patented software in one of their products without proper licensing. The competitor filed a lawsuit, and the insured was required to cover legal fees, settlement costs, and licensing fees for the software.

**Claim Payout:** \$120,000

**Disclaimer:** These claims examples are provided for general information purposes and claim payments would depend on policy terms, conditions and exclusions. The examples are not to be taken as representations of valid claims as all claims would depend on the policy wording, endorsements or circumstances of the claim or disclosures made during the underwriting process. The wording or circumstances of the claim could result in the claim not being covered. Whilst some of the circumstances surrounding these claims are based on actual claims lodged, there have been changes made to the circumstances, amounts and causation elements to protect the companies involved or to highlight the liabilities of insureds.



[Quotes@ftainsurance.com.au](mailto:Quotes@ftainsurance.com.au)



(02) 9003 1660

