



Claims Submitted to FTA - Labour Hire (PI & GL)

404
NOT FOUND

Glitch in Talent Acquisition System

The insured, a talent acquisition specialist, encountered a glitch in their programming system while procuring potential candidates for a role. As a result, several candidates were not placed into the talent pool. One candidate issued a demand for the contract fee, claiming that if she had been placed in the talent pool, she would have been awarded the role.

Claim Amount: \$150,000



Truck Damage During Assignment

The insured placed an employee with the claimant as a truck driver. On the driver's first assignment, he damaged the truck while reversing into a loading dock, causing damage to the prime mover and trailer.

Claim Amount: \$24,000



Subpoenaed for Royal Commission

The insured, a labour hire provider of nurses to aged care companies, was subpoenaed to provide evidence in the Federal Government's Royal Commission into Aged Care Quality and Safety. FTA's policy covers legal and defence costs, even in situations where the claim is not related to negligence or errors in the services provided, but stems from the insured's professional responsibilities.

Claim Amount: \$25,000



Credit Card Fraud Allegation

The insured, a labour hire company, successfully placed an employee with the claimant in the role of an executive assistant. However, the employee was later accused of committing credit card fraud, allegedly stealing \$30,000 from the claimant.

Claim Amount: \$30,000

Disclaimer: These claims examples are provided for general information purposes and claim payments would depend on policy terms, conditions and exclusions. The examples are not to be taken of representations of valid claims as all claims would depend on the policy wording, endorsements or circumstances of the claim or disclosures made during the underwriting process. The wording or circumstances of the claim could result in the claim not being covered. Whilst some of the circumstances surrounding these claims are based on actual claims lodged, there have been changes made to the circumstances, amounts and causation elements to protect the companies involved or to highlight the liabilities of insureds.



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